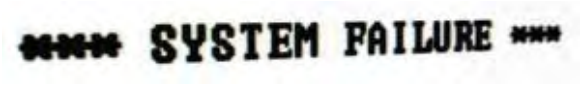
Servers and Internet connections go down, but that doesn't mean you have to get caught with your pants that way, too.



It's embarassing when a client calls and asks if your server is down. It makes your company look unprofessional and it makes you feel unprepared. What if your server goes down in the middle of the night? Productivity in the morning could be shot if the server's down. BCM can offer you a layer of protection.

With the BCM Server Monitoring System, you'll have the satisfaction and peace of mind that your server is monitored 24 hours a day, seven days a week. If anything goes wrong, you'll know about it within 5 minutes.

Some issues can even be headed off before they become problems: low memory or disk space, domains expiring, UPS batteries not having enough charge, hard drives developing problems. All of these can be detected early and fixed before things get critical.

The BCM Server Monitoring System: it just makes sense.

For more information about BCM Server Monitoring System, contact us at

BCM
COMPUTER TECHNOLOGIES

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Kingston, ON K7P 1T5

T: 613-389-1289
F: 613-389-3982
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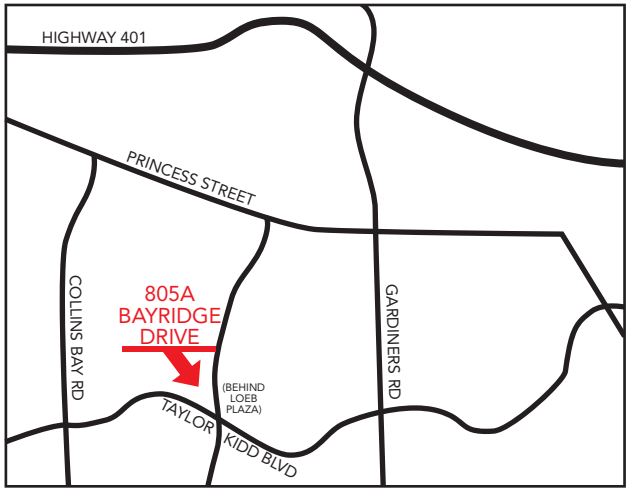
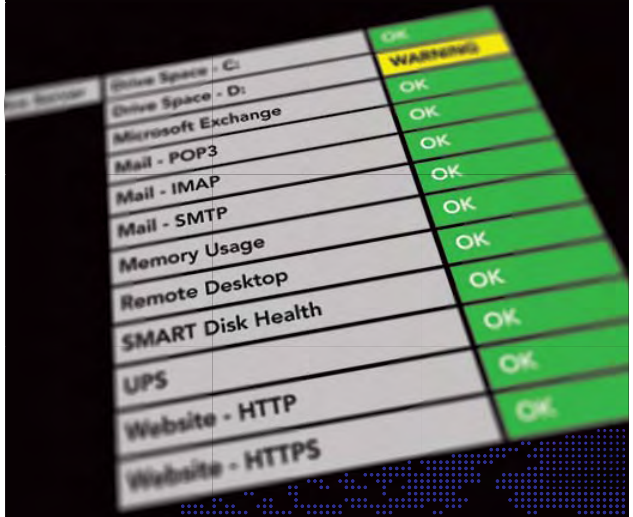


Do you find out your
server is down
from your
clients?



BCM
SERVER MONITORING SYSTEM

The BCM Server Monitoring System lies awake at night so you won't.

The BCM Server Monitoring System keeps track of almost all* services that your servers run, as well as watching your hardware for developing problems. Our standard package monitors:

Hardware-Related Services
CPU Load
Hard Drive Free Space
Memory Usage
S.M.A.R.T. Disk Health*
UPS Battery Backups*

Network & Internet Services
DHCP
DNS
FTP
HTTP & HTTPS
IMAP
LDAP
MSSQL, MySQL & PGSQL
POP3
SMTP
SSH
Telnet

Windows™ Servers
Active Directory
Automatic Service Monitoring
Event Logs
Microsoft™ Exchange™
Windows™ Explorer Process
Remote Desktop

Linux/Unix Servers
Swap Usage
Total Processes
Total Users
OS Updates*
Antivirus Software

Other
Domain Expiry
Network Printers
Network Switches* & Routers

This extensive list of services are monitored all for one low price. If you have a custom application or service that you would like monitored, our Monitoring Experts can work at creating custom addons to fulfill your particular needs.

Contact BCM Computer Technologies to discuss your monitoring needs now!

Office Server	Drive Space - C:	OK
	Drive Space - D:	WARNING
	Email - Exchange	OK
	Email - IMAP	OK
	Email - POP3	CRITICAL
	Email - SMTP	OK
	Memory Usage	OK
	Remote Desktop	OK
	SMART Disk Health	OK
	UPS	OK
	Website - HTTP	OK
	Website - HTTPS	OK

The Monitoring Centre provides an easy-to-read summary of the current status of each host and service that has been configured. Statistical data can be retrieved for each service as well as alert histories and trends.

Notifications can be configured in a number of ways - to your inbox, your cell phone, to a variety of instant messengers - it's entirely up to you. Notifications can also be sent to multiple users (the standard package includes three users, more are available upon request for a nominal fee).

BCM Server Monitoring System Pricing

Server Monitoring — $39.95/mo

- A free consultation is included to determine your monitoring needs.
- The standard package of monitoring tools as listed on the far left are installed on each server to be monitored, though not all plugins will apply to all servers.
- 24/7/365 Access to our Monitoring Centre, where current status and past statistics can be viewed.
- Notification of status changes can be configured for up to three individuals. Options for receiving notifications include email, MSN Messenger, AOL Instant Messenger, GTalk, SMS (via email to your cellphone).
- First monitored device (server, router, etc) to be billed at $39.95 per month. Additional monitored devices will be billed at a discounted rate of $29.95 per month.
- A basic setup fee of $99 will be applied. Advanced setups may have an increased setup fee, to be outlined on a quotation.

Custom Monitoring Addons — starting at $49.95

- Upon successful completion of the monitoring addon, a one-time charge will be applied, based on length of time required to develop the addon. Most custom addons will fall into the $49.95 range. However, if development of an addon is deemed impractical, there will be no charge.

All prices are subject to 5% GST.

Recommended installation requires a VPN router (router and VPN setup sold separately). In the absence of a VPN router, the ability to monitor services and applications on servers on an internal network may be compromised.

* Some restrictions apply: Hardware and/or software must support retrieval of pertinent information to be able to provide reports. Not all hardware/software allows for this.

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